

NaviSite Managed Office 365 Productivity Suite Powered by Microsoft®

Why Navisite’s Elite 5-Star Managed Services Stands Apart

Highest SLA’s in the Industry

Navisite is the only cloud service provider to bundle business continuity solutions into Office 365, ensuring organizations have access to their email during outages and can continue business as usual.

Automated or Fully-Managed Migration

Navisite partners with your teams to ensure a seamless migration experience with limited disruption and downtime, and fully-managed by Navisite.

Any Device, BYOD or COPE

Office 365 is more than just a Web tool – it extends mobility across smart phones and tablets. Navisite’s certified experts help you realize BYOD and COPE strategies with properly-managed policies truly integrated with safe mobile experiences.

SLA-Guaranteed Support & Incident Response Times

15 minutes, 30 minutes, 4 hours or 8 hours – Navisite understands how critical email is to your business and responds aggressively based on the need of your issues and maximize your collaboration success.

Email Security

Navisite’s managed Office 365 includes Proofpoint, the Gartner Magic Quadrant best email security and threat protection leader – exceeding the native security in O365 – against spam, virus, zero-day attacks and URL highjacks.

Microsoft Partnerships

Navisite has 460+ Microsoft Gold-certified engineers and offers direct pass-through escalation to Microsoft Premier Support, to ensure our clients’ success.

| | Available Features | Navisite Managed Office 365 |
|---------------------|-----------------------------|-------------------------------------------------------|
| Standard Services | SLA | 99.999% |
| | Spam and Antivirus | Included (<i>Proofpoint</i>) |
| | Web Protection | Included (<i>Proofpoint</i>) |
| | Business Continuity | Included (<i>Proofpoint</i>) |
| | Support | Included 24 / 7 15 Mins, 30 Mins, 4 hours, 8 Hours |
| | Includes MS Premier Support | Yes |
| | Management | Included 24 / 7 |
| | Monitoring | Included |
| Additional Services | Email Encryption | Additional (<i>Proofpoint</i>) |
| | Standard Email Archiving | Additional (<i>Proofpoint</i>) |
| | Enterprise Protection | Additional (<i>Proofpoint</i>) |
| | Enterprise Archiving | Additional (<i>Proofpoint</i>) |

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| | | Business Online (Essentials) | Business Full Office (Premium) | Enterprise Online (E1) | Enterprise Full Office (E3) | Office 365 (F1) |
|---------------------------|---------------------------------------------------------------------------|-----------------------------------------------------------------------|--------------------------------|------------------------|-----------------------------|-----------------|
| General | Seat Minimum | 25 Seats across all plans | | | | |
| | Seat Cap | 300 (for each plan) | | | Unlimited | |
| | Support | Tier 1 and Tier 2 (Escalation to MS Premier Support Tier 3 as needed) | | | | |
| Exchange Online | Email, Calendar | ✓ | ✓ | ✓ | ✓ | ✓ |
| Storage | GBs | 50 | 50 | 50 | 100 | 2 |
| Mobile Access | iOS, Android, Windows | ✓ | ✓ | ✓ | ✓ | ✓ |
| Native MDM | Default is unmanaged. Managed for \$1/user/month. Min. 100 subscriptions. | ✓ | ✓ | ✓ | ✓ | ✓ |
| Web Access | Various Browsers | ✓ | ✓ | ✓ | ✓ | ✓ |
| Skype for Business Online | Online Meetings, IM | ✓ | ✓ | ✓ | ✓ | ✓ |
| Skype Meeting Broadcast | Broadcast up to 10,000 attendees | — | — | ✓ | ✓ | — |
| SharePoint Online | Internal Portals, Storage | ✓ | ✓ | ✓ | ✓ | — |
| | Team Sites | ✓ | ✓ | ✓ | ✓ | ✓ |
| | Team Sites 25GB Storage Baseline plus 500MB per user | ✓ | ✓ | ✓ | ✓ | ✓ |
| OneDrive | 1 TB Cloud Storage | ✓ | ✓ | ✓ | ✓ | ≤2Gb |
| Office Applications | Office Online | ✓ | ✓ | ✓ | ✓ | ✓ |
| | iPad & smartphone apps | — | ✓ | — | ✓ | — |
| | Office Desktop - Word, PowerPoint, Excel, Outlook, OneNote, Publisher | — | ✓ | — | ✓ | — |
| | Access | — | — | — | ✓ | — |
| Social Media | Enterprise Social (Yammer) | ✓ | ✓ | ✓ | ✓ | ✓ |
| | Content discovery & search (Delve) | ✓ | ✓ | ✓ | ✓ | — |
| | Video Content Management | — | — | ✓ | ✓ | — |
| Compliance | Compliance - Archiving, eDiscovery, Mailbox Hold | — | — | — | ✓ | — |
| | Information Protection - Message Encryption, RMS, DLP | — | — | — | ✓ | — |
| Other Key Capabilities | Active Directory Integration | ✓ | ✓ | ✓ | ✓ | — |
| | Licensed for Hybrid Deployment | — | — | ✓ | — | — |

NaviSite Managed Office 365 Email-Only

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| | | Email Plan 1 (EOP1) | Email Plan 2 (EOP2) | Kiosk Plan 1 (Kiosk) |
|-------------------------------|-------------------------------------------------------|---------------------------|------------------------|-------------------------|
| General | Seat Minimum | 25 Seats across all plans | | 50 |
| | Seat Cap | Unlimited | | |
| | Support | Tier 1 and Tier 2 | | |
| Exchange Online | Email, Calendar | ✓ | ✓ | ✓ |
| Storage | GBs | 50 | 100 | 2 |
| Mobile Access | iOS, Android, Windows | ✓ | ✓ | ✓ |
| Native MDM | | – | – | – |
| Web Access | Various Browsers | ✓ | ✓ | ✓ |
| Compliance | Compliance - Archiving, eDiscovery, Mailbox Hold | – | ✓ | – |
| | Information Protection - Message Encryption, RMS, DLP | – | ✓ | – |
| Other Key Capabilities | Active Directory Integration | ✓ | ✓ | ✓ |
| | Licensed for Hybrid Deployment | ✓ | ✓ | ✓ |

Business Continuity and Threat Protection

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| Features | Proofpoint Essentials (Beginner) | Proofpoint Essentials (Business) | Proofpoint Essentials (Advanced) | Proofpoint Essentials (Pro) |
|---------------------------------|----------------------------------|----------------------------------|----------------------------------|-----------------------------|
| Included with Office 365 | Yes | Add-On | Add-On | Add-On |
| Security | | | | |
| Inbound Filtering | Yes | Yes | Yes | Yes |
| Outbound Filtering | Yes | Yes | Yes | Yes |
| Zero-Hour Threat Detection | Yes | Yes | Yes | Yes |
| Business Continuity | Yes | Yes | Yes | Yes |
| URL Defense | | Yes | Yes | Yes |
| Attachment Defense | | Yes | Yes | Yes |
| Data Loss Prevention (DLP) | | Yes | Yes | Yes |
| Email Encryption | | | Yes | Yes |
| Social Media Account Protection | | | Yes | Yes |
| Continuity | | | | |
| 30-Day Email Spooling | 14 Days | 14 Days | Add-On | Add-On |
| 24-Hour Emergency Inbox | Yes | Yes | Add-On | Add-On |
| Instant Replay | | 30 Days | Add-On | Add-On |
| Archiving | | | | |
| Maintain Folder Structure | | | | Yes |
| Tamper-Proof and Offsite | | | | Yes |
| Search and eDiscovery | | | | Yes |
| Unlimited Storage (10 Yrs) | | | | Yes |

Onboarding Options

| Identity Type | Data Migration Type | | |
|---------------|---------------------|--------|--------|
| | Cut-Over | Staged | Hybrid |
| Cloud Only | Yes | | |
| Synchronized | | Yes | Yes |
| Federated | | Yes | Yes |